

Coercive measures

explained to patients and their significant others

State of the art psychiatric care delivered with respect and safety

The application of coercive measures must be evaluated annually. In addition to being noted in the file of each patient subject to them, they are documented in a registry whose statistics are monitored and analyzed in order to improve practices.

Your clinical team is available to answer your questions.

For any problematic situation, you can address your concerns to the unit manager.

In the event of dissatisfaction, the local service quality and complaints commissioner is available at extension 1174.

Subcommittee
on complex and
recurring
situations
(CRS)

What is the purpose of the CRS subcommittee?

- It monitors the practice of the application of coercive measures in the Institute: it gathers and analyzes situations of application of coercive measure submitted by the clinical teams;
- It ensures a comprehensive, holistic, interdisciplinary and patient-centered clinical assessment of the cases presented in accordance with legislation and ministerial guidelines on coercive measures;
- It makes recommendations and suggestions designed to enhance the well-being and quality of life of patients subject to the application of coercive measures.

The values of the CRS subcommittee

The CRS subcommittee is made up of an interdisciplinary, impartial and neutral team.

The subcommittee reflects the following values:

- Respect of human rights and the law;
- Ethics;
- Mutual support;
- Benevolence;
- Transparency;
- Dignity;
- Collaboration/partnership with patients, their significant others and the team.

The participation of patients and their significant others: essential to the process

By sharing your reality, it is possible to have a true understanding of your experience. Knowing your perspective and your experience when you're subjected to the use of coercive measures helps you find solutions, make progress and move forward in your recovery.

You have several options for participating and having your voice heard, depending on your ability to do so:

- Verbally to a trusted person of your choice;
- Verbally to a neutral member of the CRS subcommittee;
- In writing.

Presentation of your situation to the CRS subcommittee

When your situation is presented to the subcommittee, you will be informed of the date.

Your voice will be heard according to the chosen modality. You will then receive the recommendations and suggestions stemming from the committee. Finally, you'll be invited to help implement them as you develop your action plan.

